



Terms & Conditions

Refund Policy

- **Full Refund:** Before your first class. You must notify Hockey Academy by email at least 24 hours before the day of your first class. Email: hockeyacademy@obrienicehouse.com.au
 - **Illness/Injury:** A medical certificate is required for refund consideration.
 - **Missed Classes/Extended Leave:** There are no refunds or credits for missed classes.
 - **No Refund:** for an issued Hockey Academy starter pack full stop.
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Missed Classes

- **No Make-up Classes:** Make-up classes are not offered. In lieu of this, students receive free public session passes to practice on another day.
 - **Public Session Passes:** Each student receives a set of public session passes, valid any day during the term. Passes are loaded onto the student's access card and are non-transferable. Passes will be voided if used by another skater.
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Class Transfers

- Students may transfer to a different class (day or time) permanently, if a space is available.
 - Transfers must be approved and processed by the Hockey Academy.
 - Transfers are permanent and students may not switch back and forth between classes.
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Guardian's Responsibilities

- **Children under 12 years:**
Guardians must remain in the venue, be contactable by mobile, and supervise their child before and after the lesson.
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Emergency Contact Information

- **All Students:** Please ensure emergency contact details are current.
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Media Consent

- Hockey Academy may take photographs or videos for promotional purposes. By enrolling, participants and guardians consent to the use of such media unless a written objection is submitted.
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