



## A COLD RECEPTION but an is rarely a cood thing, *CE SKATING PARTY At o'Brien icehouse* is a magical **CY WONDERIAND**.

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# ABOUT

O'BRIEN ICEHOUSE MAKES PLANNING CHILDREN'S BIRTHDAY PARTIES A BREEZE. OUR HANDS-ON APPROACH TO PARTY PLANNING MAKES O'BRIEN ICEHOUSE ONE OF THE COOLEST KIDS BIRTHDAY PARTY VENUES MELBOURNE HAS TO OFFER.

While a cold reception is rarely a good thing, ice skating at O'Brien Icehouse is a fun, healthy, magical experience that every child is guaranteed to love whether they've skated before or not. Our world-class skating arena is one of the best kids party venues Melbourne families can enjoy. Our experienced, friendly party planners will take the stress out of your day, handling every last detail so you can sit back with a piping-hot drink and have a wonderful time.

Once we've confirmed all the details, O'Brien Icehouse will email you with printable invitations, containing all the information your guests (and their parents) need to know for an amazing day.

Every Birthday Party booking is hosted by one of O'Brien Icehouse's highly experienced Party Hosts who take care of the party (and the kids) for you! As soon as the party starts, you can take a step back and really enjoy a wonderful birthday experience that your child will keep forever. Our Hosts will fit children into skates, get them comfortable and confident on the ice and serve your party food and cake!

When they've worked up an appetite, party guests can enjoy healthy and delicious food, tailored to meet specific dietary requirements. Parents can join in on the fun by taking advantage of free entry and skate hire (a little gift to say thank you)! Anyone coming along with a guest to your party is invited to join in our public skating session with a special 10% discount. O'Brien Icehouse can even help you cater for any adult guests with our specially made food platters. O'Brien Icehouse really is one of the most memorable birthday venues Melbourne families will love.

## DETAILS

## **PARTY TIMES**

Birthday parties can be held on Friday nights, weekends and school holidays, in two-hour timeslots starting at 10:30am, 1:30pm, 4:30pm or 7:30pm. If you wish to have a party outside of these days or hours, please contact our team directly at functions@obrienicehouse.com.au

## NUMBERS

We can accommodate groups smaller than 10 guests and large groups up to 20! If you're planning to bring a large group, please contact us well in advance of your preferred date so we can accommodate your booking in one of our large, multi-purpose function rooms.

## PARTY AGE

Our parties are suitable for ages 6 to 15 years.

## CAN ADULTS ATTEND THE PARTY?

Parents are more than welcome to come and watch at no extra charge. We also encourage parents to get out onto the ice and have fun with the kids, so we offer all adults with the party 10% off our regular skating price. Even better, parents of the birthday child can skate for free! Maximum two free skates provided per Birthday Party booking.

## INCLUSIONS

### **SKATING & HIRE**

Skate and helmet hire is included. The kids will have approx. one fun-filled hour of skating during the party – but it gets better! After the two-hour party is over, they can continue skating for as long as they like!

## PARTY HOST

The party will be run by your very own party host, who will fit the kids for skates and helmets, and then give them a 15-minute learn-to-skate lesson to help them find their ice-legs and gain confidence.

## PARTY ROOM

Your party will get the run of a private room for the length of your two-hour party, so you'll have somewhere safe to store your things and somewhere warm to rest when you're taking a break from the rink.

## FOOD AND DRINKS

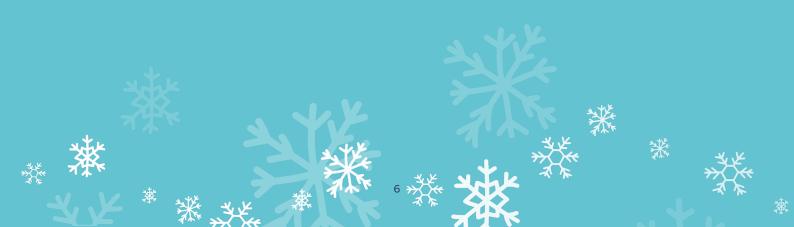
After everyone has carved up an appetite from skating, we will supply your party with tasty food that will keep both parents and kids happy!

## INVITATIONS

Yes, we provide the invitations! Once we've confirmed the details of your upcoming party, we will email you printable invitations with all the information your guests need to know for a cool day at the Icehouse.











TIME FOR FOOD (45MINS)

00

1:30



BYES+EXIT

2:00

END OF PARTY OR GO UNLIMITED SKATING FOR THE DAY.



1:45

## MENU

## **UNDER 8's**

## **OPTION 1 AT \$38 PER CHILD**

Party Pies Sausage Rolls Fairy Bread Jelly Juice Box

## **OPTION 2 AT \$38 PER CHILD**

Mini Beef Burger French Fries Fairy Bread Jelly Cup Juice Box

## **OPTION 3 AT \$38 PER CHILD**

Chicken Nugget French Fries Fairy Bread Jelly Juice box

## **OPTION 4 AT \$38 PER CHILD**

Carrot, Capsicum, Cucumber Slices Lavosh Hummus Cheese cubes Corn chips Water



## 8 AND ABOVE

**OPTION 1 AT \$50 PER CHILD** Chicken Schnitzel Burger French Fries Chocolate Bar Flavoured Sparkling Water

## OPTION 2 AT \$50 PER CHILD

Pizza (Hawaiian or Margarita) French Fries Chocolate Bar Flavoured Sparkling Water

## **OPTION 3 AT \$50 PER CHILD**

Cheese Burger French Fries Chocolate Bar Flavoured Sparkling Water

## OPTION 4 AT \$50 PER CHILD

Vegetarian Nachos with Cheese, Sour Cream & Guacamole Chocolate Bar Flavoured Sparkling Water

## **OPTION 5 AT \$50 PER CHILD**

Hot Dog French Fries Chocolate Bar Flavoured Sparkling Water

## **OPTION 6 AT \$50 PER CHILD**

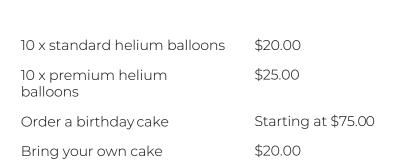
Carrot, Capsicum, Cucumber Slices Lavosh Hummus Cheese cubes Corn chips Deli Meats Chutney Flavoured Sparkling Water

## **ADDITIONAL TREATS**

Lolly bags	\$5.00 per bag
Hot Jam Donuts	\$3.50 ea
Wedges (with sour cream and sweet chilli sauce)	\$5.00 ea

## SOMETHING FOR THE ADULTS

Samosas, Spring rolls, Arancini Balls, Wedges with sour cream & sweet chilli sauce	\$22.00 p/serve
Large hot dog, cheese, sauce and Large French	\$16.00 ea
Large Cheese Burger and Large French Fries	\$16.00 ea
Personal Ploughman's Lunch/Icehouse personal picnic pack	\$45.00 p/serve





## FAQS (FREQUENTLY ASKED QUESTIONS)

### **BOOKING PROCESS**

## What steps do I need to take to secure my booking?

You can book and customise your party though our website!

## When do you require the final numbers and payment?

We require the final numbers and full payment on the Friday of the week before the party. We will let you know the exact date via email confirmation and we recommend your RSVP date is a few days before that.

### Can I pay on the day?

We require final numbers in advance, and need to take final payment before the date of the party, as per our Terms and Conditions – plus, it means there's one less thing for you to worry about on the day! Where special circumstances may apply, please enquire personally and we will do our best to accommodate you.

### Do you provide invitations?

Yes, we have a variety of invitations for your use. These will be attached with your confirmation.

## What do the party packages include?

The party packages include:

Skating with skate hire & compulsory helmet hire A dedicated host for the party duration Private lesson with your host (who will remain on the ice after the lesson) Private party room for 2 hours Food & drink

## What is your minimum/maximum number of guests?

We do not have a minimum number of guests, but we do have a minimum spend of \$380.00 – if you don't have enough children to cover this cost you can order extras (such as balloons, food for adults, a cake, etc.) to make up that price. If you are uncertain about your group, just give our friendly team a call!

### Can I decorate the room?

You definitely can! Our rooms are set up with a table and plates. Our tablecloths are coloured so feel free to request a colour. However, please note that we cannot guarantee that your room will be available to access prior to your party start time.

## Can I bring my own food/bring in outside catering?

The Icehouse does not permit outside food into the venue due to our health and safety standards and the allergen risks associated. In the case of severe allergies, please contact our team directly.

## ON THE DAY & ARRIVAL

## How should the children dress?

We recommend all guests wear warm, flexible clothing that's easy to move in. Dress warmly, but layer up – while it is cold on the ice, once you start moving it can be quite the workout! Don't forget long socks, and gloves are always a good idea!

### Where are the parking facilities?

Parking is available in The District Docklands, across the road from the Icehouse. Information can be found here: www.thedistrictdocklands.com.au/ centre-info/parking/

## What time should everyone arrive?

Everybody should aim to arrive approximately 10 minutes before the party start time, to make sure everyone is ready to start the party on time together.

### Where do we go when we get here?

Head to the front desk, the friendly staff in ticketing will then direct you to your meeting point, where your host will come and greet you! Skate fitting is included in the party time, so don't worry about any of this when you arrive – your party host will organise skates and helmets for everyone.

## In what order is the party run?

The schedule of the party will be (time in minutes from start of party):

### -0:05

Arrive and assemble at party meeting point.

## 0:00 - PARTY STARTS

Host takes children to Skate Hire, collects skates & helmets. Children then head to party room to put skates on.

## 0:15

Party Host takes children for Skate Lesson.

## 0:30

Join Public Skate Session.

## 1:15

DJ announces back to Party room – Food & Cake served.

## 2:00

Conclusion - guests take belongings & exit party.

## ON THE ICE

## How long is the lesson? How long do the kids spend on the ice?

The lesson will last for around 15 minutes – they will then have 30-45 minutes of free skating time in the public session. Therefore, they will spend approximately 1 hour on the ice. If they wish to skate for longer, they are welcome to stay and skate again after the party.

## How many hosts will my party get?

The number of hosts to each party will depend on the final numbers and the age group of the kids. We have a good ratio in place and our hosts are all very experienced Ice Skaters, Ambassadors and Hosts.

## Can the parents skate too?

Our party packages include two free skate hire vouchers, valid only for the day of the party. Any additional parents wishing to skate will receive a 10% discount off the regular skating entry price.

We recommend that parties with kids under the age of 8 have their parents get out there and participate in the party, to aid the host in the supervision of the younger ones. Not to worry if you haven't skated before - you can all join in on the lesson together!

What if they have never skated before? Will there be someone on the ice to help them?

The party package includes a host to teach the kids the basics and help them out on the ice. They will run a 15 minute lesson with the party group, and then stay on the ice afterwards to help out the kids that are still struggling.

## Is there anything extra that the kids can use to help them skate?

After the 15-minute lesson, most kids find their feet and do not need anything extra to help them skate. We do offer skate aids that can be hired out from Skate Hire on the day – these are subject to availability and cannot be pre-booked. Metal frames cost \$3 and plastic seals cost \$5. Please note that this price only includes the on-ice portion of the party – when the kids come off the ice for food, all skate aids must be returned to skate hire.

## Can they go back on the ice after the party?

Yes – guests will need to vacate the room after the 2-hour party has finished, but everyone with skates is welcome to stay in the venue and continue skating at no extra cost.

## Is there a minimum age for kids to be able to skate?

There is no minimum age, however we suggest that children under the age of 8 are accompanied by an adult on the ice. The smallest size of skates we offer is a junior size 7.

## FOOD/MENU OPTIONS

## Can you cater for allergies/dietary requirements?

As long as we are informed in advance, we can cater for most allergies and dietary requirements – we offer options for vegetarians, vegans, as well as gluten, wheat, egg and dairy allergies. None of our food contains nuts, however we cannot guarantee that traces of nuts won't be present.

## What kind of cakes do you offer for order?

We have a variety of cakes available, starting from \$75. Our birthday cake options include double chocolate and vanilla butter, and we also offer ice cream cakes, with your choice of flavours and mix-ins. For more detailed information on our cakes, please contact our Functions Team directly.

## Why do you charge a cake fee? What does 'Cakeage' cover?

A cake fee is a service that quite a few industries provide. This fee is normally charged at \$2 per person, with some places reaching \$5-\$7 per person! Here at O'Brien Icehouse we like to be upfront and by charging one \$20 fee, this ends up being a lot cheaper than a per person fee.

We will provide plates, cutlery, a knife, a lighter and (if needed) candles, and your host will cut and serve the cake to everyone. We can also store your cake in the fridge or freezer, if needed. Please note that if you choose to order one of our amazing cakes, this fee will not apply.



## ENQUIRE & BOOK

You can submit an enquiry about a party or book-in your party online in three easy steps:

- 1. Visit our <u>Birthday Parties</u> page on our website <u>obrienicehouse.com.au</u>
- 2. Click the <u>"Enquire/Book Now</u>" button to read more, select your options or send an enquiry
- 3. Submit!

## VISIT: OBRIENICEHOUSE.COM.AU/PARTIES-FUNCTIONS/BIRTHDAY-PARTIES/KIDS-TEENS

## **FINAL CONFIRMATION**

We require the final numbers and full payment six business days/two Fridays before the party booking date. This is advised when receiving your first invoice copy. Don't worry though, we will contact you on the date specified!

## **ON THE DAY:**

We will send you an important checklist to forward to all parents attending on the day, which can also be downloaded here.

## IMPORTANT PRICING INFORMATION

## PLEASE NOTE:

\$380.00 minimum spend is required for every Birthday Party booking. If you don't have enough children attending to make the minimum, add-ons can be used to bring your total spend up to the required amount.



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